



TIMBERLAND CONSUMER RETURN FORM

Please complete all applicable fields of this form and attach a copy to your warranty return.
FOR WARRANTY EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

Timberland Warranty and Consumer Services Department
3260 Rue Guenette
Saint Laurent, Quebec
H4S 2G5

Name:		Mailing Address*:		
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City:	Province:	Postal Code:	Home Phone:	Cell Phone:
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E-mail:	Preferred Method of Contact:	<input type="checkbox"/> Home Phone	<input type="checkbox"/> Cell Phone	<input type="checkbox"/> E-mail
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Collection:	Reason for Return:
Style:	
Color:	
Size:	
Season:	

PRODUCT RETURN/REPLACEMENT OPTION:
 If your product is covered under warranty but is not repairable for whatever reason, would you accept an equivalent replacement item or would you want the original item return to you in an "as is" condition at no additional cost. REPLACE my item RETURN my item

NON-WARRANTY REPAIRS
 In the case that your item is not covered under warranty, we will contact you with an estimate of how much the repairs would cost. If you would like to follow through with the repairs, please note that we will then ask for your credit card information in order to process the payment.

NOTICE FOR ITEMS RETURNED FOR EVALUATION/REPAIR
 Typical **turn around** time is 2-3 weeks, but may extend to 4-6 weeks during peak times (**Sept. to March**).
 For further questions or concerns, please visit us @ www.timberland.com or call 1-866-943-7335 ext. 2.
**The address you provide must have someone present during the day, returned items require a signature upon delivery.*

Signature	Date
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