COMMUNITY SERVICE

Quarterly Reported Metrics – Q4 2017 Results

### Hours Served YTD

- **2016 TOTAL:** 52,424
- **Q1 2017:** 6,602
- **Q2 2017:** 28,873
- **Q3 2017:** 41,826
- **Q4 2017:** 56,033

<table>
<thead>
<tr>
<th>Year</th>
<th>2016 TOTAL</th>
<th>Q1 2017</th>
<th>Q2 2017</th>
<th>Q3 2017</th>
<th>Q4 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hours</strong></td>
<td>52,424</td>
<td>6,602</td>
<td>28,873</td>
<td>41,826</td>
<td>56,033</td>
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<tr>
<td><strong>2017</strong></td>
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### Hours Utilization Rate

- **2016 TOTAL:** 41%
- **Q1 2017:** 20%
- **Q2 2017:** 3%
- **Q3 2017:** 11%
- **Q4 2017:** 16%
- **2020 TARGET:** 60%

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<thead>
<tr>
<th>Year</th>
<th>2016 TOTAL</th>
<th>Q1 2017</th>
<th>Q2 2017</th>
<th>Q3 2017</th>
<th>Q4 2017</th>
<th>2020 TARGET</th>
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</thead>
<tbody>
<tr>
<td><strong>Utilization Rate</strong></td>
<td>41%</td>
<td>20%</td>
<td>3%</td>
<td>11%</td>
<td>16%</td>
<td>60%</td>
</tr>
<tr>
<td><strong>2017</strong></td>
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### Benefit Utilization Rate

- **2016 TOTAL:** 41%
- **Q1 2017:** 11%
- **Q2 2017:** 31%
- **Q3 2017:** 37%
- **Q4 2017:** 42%
- **2020 TARGET:** 80%

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<thead>
<tr>
<th>Year</th>
<th>2016 TOTAL</th>
<th>Q1 2017</th>
<th>Q2 2017</th>
<th>Q3 2017</th>
<th>Q4 2017</th>
<th>2020 TARGET</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Utilization Rate</strong></td>
<td>41%</td>
<td>11%</td>
<td>31%</td>
<td>37%</td>
<td>42%</td>
<td>80%</td>
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<tr>
<td><strong>2017</strong></td>
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### Service Projects

- **2012:** 950
- **2013:** 865
- **2014:** 832
- **2015:** 785
- **2016:** 454
- **2017:** 418

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<thead>
<tr>
<th>Year</th>
<th>2012</th>
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<th>2014</th>
<th>2015</th>
<th>2016</th>
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<tbody>
<tr>
<td><strong>Projects</strong></td>
<td>950</td>
<td>865</td>
<td>832</td>
<td>785</td>
<td>454</td>
<td>418</td>
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### % of Timberland and Non-Timberland Hours Served

- **2012:** 56% for Timberland, 44% for Non-Timberland
- **2013:** 32% for Timberland, 68% for Non-Timberland
- **2014:** 42% for Timberland, 58% for Non-Timberland
- **2015:** 24% for Timberland, 76% for Non-Timberland
- **2016:** 33% for Timberland, 67% for Non-Timberland
- **2017:** 24% for Timberland, 76% for Non-Timberland

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<thead>
<tr>
<th>Year</th>
<th>2012</th>
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<th>2017</th>
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</thead>
<tbody>
<tr>
<td><strong>Timberland Volunteers</strong></td>
<td>56%</td>
<td>32%</td>
<td>42%</td>
<td>24%</td>
<td>33%</td>
<td>24%</td>
</tr>
<tr>
<td><strong>Non-Timberland Volunteers</strong></td>
<td>44%</td>
<td>68%</td>
<td>58%</td>
<td>76%</td>
<td>67%</td>
<td>76%</td>
</tr>
<tr>
<td><strong>2017</strong></td>
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For further details, analysis, and historic data, refer to respective appendices.
COMMUNITY METRICS

At Timberland, service is a part of our DNA. A belief in the power of people to transform their communities is one of our core values. We live this value by offering our thousands of creative, dedicated, hardworking employees a number of ways to become involved, including these core programs:

*Path of Service™*: This employee volunteer program gives full-time staff an annual benefit of up to 40 paid hours and part-time staff an annual benefit of up to 20 paid hours for community service. *Pillar Service Events*: To help employees use their service hours, Timberland organizes global two days of service each year: Earth Day in the spring and our own Serv-a-palooza event in the fall. In 2014, Timberland employees celebrated their one millionth hour of community service.

Each year the Community Engagement team and the Global Stewards (Timberland’s volunteer team of CSR ambassadors who drive our service and CSR agenda worldwide, in addition to their regular job responsibilities) strive to increase employee engagement in community service by offering new service opportunities to employees. Service metrics are measured on an annual basis (from January 1 - December 31) and revert to zero at the beginning of each year.

To learn more about how we serve, [click here](#). Interested in putting together a service event of your own? [Download our Service Toolkit](#) to get started!

Hours served reflects the total number of community service hours reported by employees that were served during business hours.
Hours Utilization Rate ("HUR") measures the percentage of available service hours offered to Timberland employees that employees report using year to date.

Benefit Utilization Rate ("BUR") measures the percentage of employees that report serving at least one hour of community service per year.

**Q4/Year-end 2017 Result:** Timberland employees around the world served 56,033 hours in 2017, a 7% increase over 2016 (52,424 hours.) Timberland’s manufacturing facility in the Dominican Republic led the way with an increase of 46% in hours served over 2016 (8,596 hours in 2017 vs. 5,877 in 2016.) This increase can be partly attributed to the facility engaging new employees in service, as well as organizing department events so managers and line workers could serve side by side. Hours Utilization Rate and Benefit Utilization Rate were 21% and 42% respectively, both of which increased over 2016.
COMMUNITY SERVICE EVENTS ORGANIZED BY TIMBERLAND GLOBALLY

To support and encourage Timberland employees to use their Path of Service™ benefit, the Global Stewards are tasked with organizing community service events beyond our annual Earth Day events in the spring and our annual Serv-a-palooza events in the fall. Most service events are designed to engage not only our employees, but also our business partners, VF associates, our customers, and others in the community. This metric shows the number of community service events organized by Timberland worldwide per year.

Note to stakeholders: In 2016, we redefined “service event” to mean “projects involving 2 or more Timberland employees engaging in service to the community.” As such, our number of events decreased to conform to this new guideline.

**NON-TIMBERLAND VOLUNTEERS**

This metric communicates the extent to which we have increased our impact by engaging volunteers beyond our employee population in hours of service. We strive to engage our business partners, distributors, consumers, and local community members in our events. The purpose of this metric is to show the percentage of Timberland vs. non-Timberland volunteers that participated in Timberland organized service events throughout the year.